

Yale Connect Wi-Fi Bridge FAQ

- **What is Yale Connect Wi-Fi Bridge?**

Yale Connect Wi-Fi Bridge is an accessory that seamlessly combines with a Yale Home app compatible Smart Lock to offer an intelligent, secure way to lock or unlock your door when you're away from home.

- **How does Yale Connect Wi-Fi Bridge work?**

Yale Connect Wi-Fi Bridge plugs into any power outlet near your Yale Smart Lock and uses your home's Wi-Fi and Internet connection to control your Yale Smart Lock. With Yale Connect Wi-Fi Bridge, you can unlock or lock your door for guests, check your lock's status and receive instant notifications from anywhere through the Yale Home App.

- **Do I need to own a Yale Smart Lock to enjoy Yale Connect Wi-Fi Bridge?**

Yes. Yale Connect Wi-Fi Bridge was designed to work with our Yale Home app compatible Smart Locks

- **Can I add a Connect Bridge to a Lock after the lock is already set up?**

Yes. Yale Connect Wi-Fi Bridge requires an active compatible Yale Smart Lock for initial setup. If you have been accessing your Yale Smart Lock via Bluetooth only and would like to access it from a remote location, you will need to add a Yale Wi-Fi Connect bridge.

- **How many Yale Smart Locks can one Yale Connect Wi-Fi Bridge device control?**

To optimise Yale Connect Wi-Fi Bridge's always-on connection, one Yale Connect is currently needed for each Yale Smart Lock.

- **What types of Wi-Fi networks does Yale Connect Wi-Fi Bridge support?**

Yale Connect Wi-Fi Bridge supports 802.11b/g/n (2.4 GHz) Wi-Fi networks.

- **How close does my Yale Connect Wi-Fi Bridge need to be to my Yale Smart Lock to work best?**

Yale Connect Wi-Fi Bridge should be installed within 4 metres of your Yale Smart Lock for optimal performance and reliability.

- **What power range does Yale Connect Wi-Fi Bridge support?**

Yale Connect Wi-Fi Bridge supports 100-240V ~ 50-60Hz 0.1A.

- **Setting Up Yale Connect Wi-Fi Bridge**

This question has its own page. [Click here to read full answer.](#)

- **How Do I Access My Yale Lock Remotely**

The Yale Home App will seamlessly connect over the best method available, choosing between Bluetooth and Wi-Fi automatically. Simply open the app and navigate to your lock screen and the Yale Home App will do the rest for you.

The icon in the upper right of the lock screen indicates how you are currently connected to your lock.